

## Information provided according to art. 13 of European Regulation 679/2016 (GDPR - General Data Protection Regulation)

### CUSTOMER MANAGEMENT

Dear Customer,

We inform you that, pursuant to Article 13 of EU Reg. 679/2016, any personal data collected will be processed by our Company for the purpose of managing the relationship, and the legal and contractual obligations arising.

For the aforementioned regulation:

- **FNA S.p.A.** is the Data Controller;
- You, if a natural person (also an individual or professional company), are the "Data Subject" and your data will be processed as indicated below; You also have the rights that we explain below;
- You, if a legal person (company, organization, etc.) are NOT 'Interested', your data are NOT Personal Data and the relevant legislation DOES NOT apply to the related processing;
- In any case, your eventual administrators / representatives / employees / collaborators / officials - whose personal data should be incidentally conferred or communicated, having contact with the Data Controller on your behalf - are 'Interested' and their data will be processed as indicated below; they will also have the rights detailed below. You are therefore required to communicate this information to these interested parties.

This processing of data will always be based on the principles of correctness, lawfulness, transparency and protection of the confidentiality and rights of the subjects concerned.

**DATA CONTROLLER.** The Data Controller is FNA S.p.A. con sede in Via Einaudi, 6 – 10070 Robassomero (TO) - Italy

**DATA PROCESSING DESCRIPTION.** Management of customer data and customer employee's data.

**PURPOSE, LEGAL BASIS AND PERIOD.** Please be advised that the data will be processed for the following purposes:

PURPOSE	LEGAL BASIS	STORAGE PERIOD OR CRITERIA
Fulfillment or execution of the contract, purpose of communication (non-systematic) on the owner's news and events, administrative purpose, possible insolvencies and / o defaults, pre-contractual negotiations	<b>(Art. 6 1.b European Reg. 679/2016)</b> Performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract  <b>(art.6 1.c European Reg. 679/2016)</b> Legal Obligation  <b>(art.6 1.f European Reg. 679/2016)</b> Legitimate interests pursued by the Controller	For a period of time not exceeding the achievement of the contractual purposes and the conservation obligations provided for by the relevant laws

**MANDATORY OR OPTIONAL NATURE OF THE PROVIDING OF DATA.** We inform you that, taking into account the purposes of the processing as illustrated above, the provision of data is mandatory and their failure, partial or incorrect, could result in the failure to finalize the contract.

In case of data transfer by filling in forms containing asterisks:

- The communication of the data marked with an asterisk is **necessary**: the failure to provide it will make impossible for the Data Controller to consider your request and respond to it, as you requested.
- The communication of data without an asterisk is **optional**: the failure to provide it will still allow the Data Controller to provide what you requested.

**RECIPIENTS OR GROUPS OF RECIPIENTS.** Personal data will be only processed by the Data Controller, and by persons strictly authorized by him.

The data may be communicated to the following categories of third parties:

CATEGORIES OF THIRD PARTIES TO WHOM THE DATA OR PART OF THE DATA MAY BE DISCLOSED
Consultants, professionals and service providers, necessary for the purposes indicated, who process the data as Data Processors, with whom an Agreement has been stipulated pursuant to art. 28 GDPR.
Banks or other Data Controllers, when processing is necessary for the purposes indicated.
Public bodies and other public authorities, to whom communication is necessary by law or by order of the Authority.

The data shall not be disclosed.

**LOGGING A COMPLAINT WITH THE SUPERVISORY AUTHORITY.** The data subject is entitled to lodge a complaint with the Supervisory Authority (Italy: Garante per la protezione dei dati personali [www.garanteprivacy.it](http://www.garanteprivacy.it)).

**RIGHTS OF THE DATA SUBJECTS.** It is possible at any time, to exercise the rights to access personal data, rectify or erase the latter, restrict processing, object thereto or to processing portability according to articles 15-20 of European Regulation 679/2016 by sending an e-mail to the following address: [info@fnacompressors.com](mailto:info@fnacompressors.com)

The exercise of the rights of the data subjects may be delayed, limited or excluded in the cases provided for by art. 2-undecies Legislative Decree 196/03.

**EXISTENCE OF AN AUTOMATED DECISION-MAKING PROCESS.** Processing does not involve any automated decision-making process.

**TRANSFER OF DATA TO A THIRD COUNTRY OR TO AN INTERNATIONAL ORGANISATION.** The data Controller shall not transfer any personal data to a third country or international organisation